

#### SAFEHANDS RECRUITMENT

Support Worker Interview Questions

Preparing responses to commonly asked questions will give you a "bank" of answers. These can be adapted in an interview when you get a question about the same theme or topic.

Once you have an outline for your responses, get a family member or friend to do a practice interview.

## Can you describe what you think a care worker does?

Tips: demonstrate your knowledge of the care sector, show you understand the expectations of the job.

### What can you bring to this support worker role?

Tips: think about what more you can offer, and speak about your personal qualities, skills and experience.





Tell me about your previous job.

Tips: think about any transferable experience from your previous roles and prepare reasons why you left or are thinking of leaving your current employer.

Can you outline a challenging experience that you have had and how you dealt with it?

Tips: think about a scenario where you were working under pressure; what decisions did you make, and what regulations and procedures did you follow?

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## Describe how you would assess a client's needs.

Tips: how would/do you advise clients and balance this with leaving them to their own abilities? Express the importance of functioning independently and the happiness that comes with independence.

# Can you describe a stressful experience that you have had to deal with?

Tips: think about the times when you have had to deal with a stressful situation and how you manage each situation individually. Describe how you remained calm and helped the client to become calmer.

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### How would you maintain a client's dignity and respect?

Tips: talk about how you would ask for consent before helping and provide them with as much privacy as possible. Encourage them to do as much as they can while you assist them.

### What hours are you available to work?

Tips: What days and times of the day are you available? Does this change during different times of the year – for example, school holidays?





## Now prepare some questions of your own...

Tips: We would suggest two or three questions so you can better understand your fit in the organisation and the expectations they have of someone new to the role.





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Don't forget to role-play your answers with a friend or family member, so you are confident and clear in your responses.



**Good Luck!** 



#### Helpful info

#### **Branches**

Where are we located?















Bristol

Cardiff

Cheltenham

Hereford

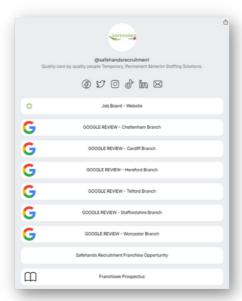
Staffordshire

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#### Linktree

Head on over to our <u>Linktree</u> where you will find lots of useful links on our company.



#### You're in Safehands!

Put simply, we care. We pride ourselves on our integrity and professionalism, whether that's in our long-standing client relationships or in the careers we nurture.

We're here to help you more, so get in touch for a chat.





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